Vetter GmbH
Blatzheimer Straße 10-12
D-53909 Zülpich
Germany
www.vetter.de

Dinglee
Hurst
LUKAS
Vetter

**Submissions for appraisal**

Dear Ladies and Gentlemen,

Please contact us using the attached **form** before you send in your Vetter products and follow the instructions below to ensure smooth processing.

Please fill out the form completely.

Please note that due to the significant resources for the acceptance, examination and return shipment of the products that result for the preparation of a cost estimate as well as for the return shipment of irreparable products, we have to charge the following fees:

| | |
|---|---|
| Processing fee Tents & safety cushions: | 198,00 € net* |
| Processing fee Other products: | 115,00 € net* |

The same also applies to the disposal of products:

| | |
|---|---|
| Disposal fee per order: | 123,00 € net* |

These fees are not applicable by order acceptance or purchase of a new product.

**Our inspections are carried out without a repair quote. You are welcome to request our current price list in advance. Repairs up to an invoice value of € 350,00 net* are also carried out without a repair quote.**

**Please send the test book for safety cushions! Please do not send compressed air cylinders!**

**Batteries may NOT be returned!**

We are gladly available to you for any further questions.

Best regards,

Vetter GmbH

*(plus VAT, as well as any freight and packaging costs incurred)

# Returns / Repairs

**Please fill in the form completely and clearly!**

- ✓ **send in advance to e-mail:**
  **vetter.rescue@idexcorp.com**
- ✓ **enclose with the package to be sent to the following address:**
  **Vetter GmbH, Blatzheimer Str. 10-12, 53909 Zülpich, Germany**

| | **Invoice address** | **Delivery address (for return shipments)** |
|---|---|---|
| Name line 1: | | |
| Name line 2: | | |
| Street / Street number: | | |
| Postcode City: | | |
| Country**:** | | |
| **E-Mail:** | | |
| Person to Contact: | | |
| Tel.: | | |
| Fax: | | |

Pick up by customer (for return shipment): ☐ yes ☐ no

| | **Address for inspection certificate** |
|---|---|
| Operating company: | |
| Street/street number: | |
| Postcode City: | |
| Country: | |

# Returns / Repairs

**ATTENTION!**
**Batteries may NOT be returned!**

**Your reference (e.g. order no.)**

**Invoice or delivery note number / date of purchase:**

| Items: | Manuf. number: | Accessories: |
|---|---|---|
| | | |
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| | | |

Own packaging material:
*Please specify in case these are needed back.*

Reason for return:

- ☐ Credit Note* (after deduction of 30 % re-stocking costs)
- ☐ Repair
- ☐ Repeated inspection / manufacturer inspection

*** Credit Notes less re-stocking costs are only possible, if the goods have been sent back in new condition and in original packaging.**

**Our inspections are carried out without a repair quote. You are welcome to request our current price list in advance. Repairs up to an invoice value of € 350,00 net* are also carried out without a repair quote.**

**Please only send us cleaned products. Otherwise, we reserve the right to refuse the processing.**

Further information / Error description:

Signature/Shipper: _____ Date: _____

Please repeat name in block letters!

*(plus VAT, as well as any freight and packaging costs incurred)